





A hand is shown holding a red, flower-shaped object. The hand is positioned over a target with concentric yellow and black rings. The background is blurred, showing what appears to be a computer screen or document.

To lead the market with innovative ways of connecting businesses with clients.

Vision

Enabling businesses to create a better customer experience by providing an easy-to-access, secure platform for communication and interaction.

Mission

Values

Respect for time, Respect for client confidentiality, Respect for customer needs and requirements.

Quality We will provide the state of the art technologies with the best human resources available.

Commitment We will work tirelessly to achieve the best possible results for our clients.

Reliability We will continuously support your business with our vast professional market experience and a dedicated team of specialists.

Service

1 eHotline is the new way for improving communication. Using a web based domain to have one gateway for all your connections.

2 eHotline is a connectivity service that allows businesses to have one access-point contacts, making it easier for clients to reach their service provider in the quickest possible time.

3 eHotline provides you with a unique number that is easy to remember by your clients.

4 eHotline transforms voice technology used on traditional hotline service to data service providing a more profound customer experience.

Benefits

Fast, reliable method of communication.



One point of customer engagement using browser.



Minimize risk of losing clients.



After sales service.



Customer service.



Easy to use.



Accuracy of data in order for client to reach the business.



Increase social fans, followers, and subscribers.



Technical support.



Features

Unique contact point (One Gateway with unlimited information).

Mobile optimized solution (Click call, Click mail, GPS maps, VOIP, Chat).

Compatible with all devices and systems.

Multilingual friendly user interface.

Easy to remember, access, and recommend.

Local and International access.

Fast launch / friendly user interface.

High level of security ensuring the accuracy of your data.

Easy to update data.

No need to install / download updates.

Visual and classified menus.

Lowest consumption of internet packages.

Highest download speed.

Google analytics (providing full analysis of users' behavior)

Deliverables

Your eHotline will provide direct links to your:



Landline telephones, mobile phones and SMS (classified).

Official website, internet links, and emails.

Official social media communications.

Official mobile apps download.



Direct chat communication through WhatsApp

Locations and directions to head-office and all branches.

Promotions

Add on features

Classified internal
team directory
(direct phones,
emails... etc.).



Tailored Forms
(registration,
ordering, etc.)



Easy update on
your information
or occasional events.



Monthly reports
from Google
analytics.



Support
service.



FAQs



Updated
documentations
(profile, catalogs,
products details).



Success Story / Clients





Thank you